

TERMS AND CONDITIONS PARKING MEMBERSHIP SUBSCRIPTION

IMPORTANT: THE CUSTOMER SHOULD BE AWARE THAT THE MEMBERSHIP IS SUBJECT TO A MINIMUM PERIOD OF THE PRODUCT THAT IS PURCHASED (MONTH, QUARTER OR ANNUAL) AND THAT IT WILL <u>AUTOMATICALLY RENEW</u> FOR THE SAME PERIOD UNLESS CANCELLED IN ACCORDANCE WITH THESE TERMS & CONDITIONS.

THERE WILL BE NO REFUNDS ISSUED FOR ANY PERIOD ACTIVE SUBSCRIBER HAS NOT AVAILED OF PARKING SERVICES. THERE WILL BE NO REFUNDS ISSUED FOR REMAINING MEMBERSHIP PERIOD WHERE MEMBERSHIP SUBSCRIPTION IS CANCELLED BY CUSTOMER IN ADVANCE OF SUBSCRIPTION EXPIRY DATE.

MEMBERSHIP HOLDER SHALL NOT BE ENTITLED TO TRANSFER THE MEMBERSHIP OR ANY PART OF IT TO ANOTHER USERS / PERSON UNLESS HE/SHE HAS I PAIRC'S EXPRESS WRITTEN CONSENT.

IN CASE WHERE IT IS NOT POSSIBLE TO AUTOMATICALLY RENEW THE MEMBERSHIP, DUE TO THE PAYMENT BEING DECLINED OR ANY OTHER REASON, SEASON CARD WILL AUTOMATICALLY BE CANCELLED AND BLOCKED AT ITS NEXT BILLING DATE.

WHAT IS MEMBERSHIP SUBSCRIPTION?

With a parking membership, you pay to access service for a period of time. For example, you might subscribe to parking services on a monthly basis.

All memberships renew automatically unless you cancel them. You can choose how often the membership renews. For example, you might choose monthly, quarterly, or yearly membership.

MY ACCOUNT

MY ACCOUNT is where you can fully manage your parking arrangements. From here you can update your details, review your purchases and subscriptions, download your invoices and much more.

You will be prompted to create an account, while placing your first order with us.

To access your account, please visit MY ACCOUNT section on our website www.ipairc.ie.

UNLIMITED PARKING

With Season Card parking membership, you are benefiting from the discounted parking rates.

Unlimited and unrestricted access to the parking facility during the car park opening hours.

CANCELLING A MEMBERSHIP

All memberships automatically renew unless you cancel them. If you cancel, you can keep using the car park until the next billing date. Refunds will not be issued.

Customers can cancel the subscription at any time by visiting my account section on <u>www.ipairc.ie</u> website and logging into their account. Alternatively, subscription cancellation requests can be e-mailed to us on <u>info@ipairc.ie</u>.



GENERAL TERMS OF USE

- Membership Subscriptions are non-transferable and are for use by the person to whom card has been issued. Access Card holder must inform I Pairc of any changes in (vehicle; contact details).
- You MUST be in possession of your Access Card to avail of the special price it entitles you to, otherwise normal tariff will apply, payable at the pay station in the car park.
- Each card has an anti-pass back element programmed. This means that the access card will only operate to allow exit when the preceding use of the card has been to enter. Conversely, it will only allow entry when the preceding use has been to exit.
- Customers who present their Access Card at the exit showing anti-pass back error, will be required to pay standard car park parking fees as displayed on the tariff board at the car park entrance.
- If your Access Card is lost, stolen or damaged we can cancel your card and replace it with new card. There is a fee of €10 for this service. Card replacement requests should be e-mailed to info@ipairc.ie.
- I Pairc reserves the right to increase the price of the membership at any time. Any price increase will be communicated to the membership holder via e-mail and will take effect from the next renewal period and, if the membership holder does not wish to pay the increased price for the membership, it may cancel the membership in accordance with cancellation policy.
- Any membership may be cancelled via "my account" section of our website. Stopping paying your membership subscription fees is not deemed as cancellation. If you stop paying, but do not cancel your subscription via My Account, you may still be obligated to pay the fees.
- In case where the membership subscription has expired or cancelled, however, the services still used, the standard parking fees will apply.
- Access Card always remains property of the I Pairc Limited and must be returned when membership is cancelled. Membership Subscription does not guarantee a parking space.
- The car park is subject to our current terms and conditions, a copy of which is available on our website <u>www.ipairc.ie</u>.



COOLING OFF PERIOD

Customers can cancel the membership withing five working days after the online order has been placed. You can cancel the membership in Cooling Off period by writing to I Pairc Limited, Forster Way, Swords Plaza, Swords, Dublin or by e-mailing to <u>info@ipairc.ie</u>. If customer cancels the membership during the Cooling Off Period, customer will receive a full refund of the price paid for the Services. I Pairc will process the refund of the price of the Services due to the customer within 30 days of the day the customer cancelled the membership.

IF CUSTOMER USES THE ACCESS CARD DURING THE COOLING OFF PERIOD, CUSTOMER AGREES THAT HE/SHE DOES NOT HAVE THE RIGHT TO CANCEL THE CONTRACT UNDER THIS CONDITION AS THE SERVICE IS BEING PROVIDED STRAIGHT AWAY.

I Pairc reserves the right to cancel the contract by serving written notice where:

- 1. Customer fails to pay any sum due
- 2. Customer persistently breaches the provisions of the membership
- 3. Customer persistently or materially breaches the Car Park Terms of Use

If the Membership is cancelled by I Pairc in accordance with Conditions listed above, customer shall not be entitled to a refund.